

## Acronimi

3G	.Terza Generazione
ADSL	.Asymmetric Digital Subscriber Line
AIIP	.Associazione Italiana Internet Provider
ANR	.Autorità Nazionali di Regolamentazione
APN	.Access Point Name
ATM	.Asynchronous Transfer Mode
ATR	.Air Time Reseller
CEPT	.Conference of European Post and Telecommunication administrations
CNCU	.Consiglio Nazionale dei Consumatori e degli Utenti
CPS	.Carrier Pre Selection
CRM	.Customer Relationship Management
CS	.Carrier Selection
CSP	.Content Service Provider
DAB	.Digital Audio Broadcasting
DAB IP	.Digital Audio Broadcasting Internet protocol
DG InfoSoc	.Direzione Generale Commissione Europea Società dell'Informazione e dei Media
DGTVi	.Associazione per la Televisione Digitale Terrestre
DRM	.Digital Right Management
DSL	.Digital Subscriber Line
DSLAM	.Digital Subscriber Line Access Multiplexer
DTT	.Digital Terrestrial Television
DVB-H	.Digital Video Broadcasting - Handheld,
DVB-T	.Digital Video Broadcasting - Terrestrial
EBITDA	.Earning Before Interests, Taxes, Depreciation and Amortization
EPRA	.European Platform of Regulatory Authorities
ERG	.European Regulators Group
ESP	.Enhanced Service Provider
FCC	.Federal Communication Commission
FIEG	.Federazione Italiana Editori Giornali
FRIACO	.Flat Rate Internet Access Call Origination
FTTB	.Fiber To The Building
FTTC	.Fiber To The Cabinet
FTTH	.Fiber To The Home
FTTx	.Fiber To The X (con X= Building, Home, etc.)
GSM	.Global System for Mobile communications
HHI	.Herfindahl-Hirschman Index
HSDPA	.High Speed Downlink Packet Access
IAP	.Indirect Access Provider
ICT	.Information and Communications Technologies
IP	.Internet Protocol
IPTV	.Internet Protocol Television
ISDN	.Integrated Services Digital Network

ISP	.Internet Service Provider
IT	.Information Technology
IVR	.Interactive Voice Response
KPI	.Key Performance Indicator
LAN	.Local Area Network
M&A	.Merger & Acquisition
MCA	.Mobile Communications onboard Aircrafts
MMS	.Multimedia Message Service
MNO	.Mobile Network Operator
MNP	.Mobile Number Portability
MSS	.Mobile Satellite System
MVNO	.Mobile Virtual Network Operator
NGAN	.Next Generation Access Network
NGN	.Next Generation Network
OLO	.Other Licensed Operators
ONP	.Open Network Provision
OTA	.Office of Telecommunications Adjudicator
PIN	.Personal Identification Number
PNN	.Piano Nazionale di Numerazione
PSTN	.Public Switched Telephone Network
SA	.Shared Access
SDM	.Servizi Dati in Mobilità
SGU	.Stadio di Gruppo Urbano
SIM	.Subscriber Identity Module
SLA	.Service Level Agreement
SMS	.Short Message Service
SP	.Service Provider
T-DAB	.Terrestrial Digital Audio Broadcasting
TVSF	.Direttiva TV Senza Frontiere
UHF	.Ultra High Frequency
ITU	.International Telecommunication Union
ULL	.Unbundling del Local Loop
UMA	.Unlicensed Mobile Access
UMTS	.Universal Mobile Telecommunications System
VAS	.Value Added Services
VHF	.Very High Frequency
VoD	.Video on Demand
VoIP	.Voice over Internet Protocol
VULL	.Virtual Unbundling del Local Loop
WAP	.Wireless Application Protocol
Wi Fi	.Wireless Fidelity
WiMax	.Worldwide Interoperability for Microwave Access
WLR	.Wholesale Line Rental
xDSL	.x-Digital Subscribers Line